

LIST OF MEDRIO SUB-PROCESSORS as of 6 Aug 2025

Name of Authorized Sub- Processor	Address	Contact Person Name, position, contact information	Description of processing	Country in which sub-processing will take place
Buchanan Technologies Inc.	1026 Texan Trail Suite 200 Grapevine, TX 76051	Hitech Ruparelia, Senior Vice President hruparelia@buchanan.com	Development and Support services (RTSM only)	India
Smartlook	Lidicka 2030/20 602 00 Brno Czech Republic	Marty Prucha marty@smartlook.com Head of Customer Success	Web Analysis: heat maps, session recordings	EU
Google Cloud Platform	1600 Amphitheatre Parkway Mountain View, CA 94043, USA	Hratch Achadjian Google Cloud Account Executive hja@google.com	Hosting services	North America (NA) and EU
Salesforce.com	415 Mission St, San Francisco, CA 94105	N/A	CRM services	NA
India QA	#202, Second Floor, Sai Apex, Sakore Nagar, Viman Nagar, Pune-411014	Ravinder Singh Director of India Operations rsingh@medrio.com	Development and Support services	India
Panaxeo	Panaxeo, s.r.o. Kutuzovova 11 831 01 Bratislava	Lubos Gelanyi Project Manager lubos.gelanyi@panaxeo.com	Development and Support services	Slovakia
Medbay Software Solutions	A-702, Binori Pristine, Opp. Titanium City Centre, Hetvee Tower Lane,	Pankaj Shah Director sshah@medbayservices.com	Development and Support services	India

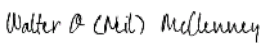
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	Ahmedabad-380015			
Sendgrid	889 Winslow St, Redwood City, CA 94063	N/A	Outbound email services	NA
Twilio	375 Beale St #300, San Francisco, CA 94105	N/A	2 Factor Authentication	NA
Oracle	Oracle Building 100, 100 Oracle Pkwy, Redwood City, CA 94065	Cathal Wilson Account Manager - Cloud Technology cathal.wilson@oracle.com	Hosting services (RTSM only)	NA and UK
Pulsant	Bluesquare House Priors Way Maidenhead SL6 2HP	N/A	Hosting services (RTSM only)	UK
Mailgun	112 E Pecan St. #1135 San Antonio, TX 78205	N/A	Outbound email services	NA and EU
Alibaba Cloud	525 Almanor Ave Suite 400, Sunnyvale, CA 94085	N/A	Hosting services for mainland China environment only	Mainland China
Atlassian Jira Software	350 Bush Street Floor 13 San Francisco, CA 94104 United States	Gabe Kaplan Enterprise Advocate gkaplan2@atlassian.com	CRM Services	NA

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Pendo.io, Inc.	301 Hillsborough St Raleigh, NC 27603	N/A	Customer survey data	NA
Microsoft	One Microsoft Way Redmond WA, 98052-6399	N/A	Software products and services	NA and EU
SMASH AI	SMASH AI, Salt Lake City UT	Kelly Philips CEO kphillips@smashcr.com	Software/ Engineering Support	NA
Smartsheet	500 108th Avenue NE, Bellevue, WA, United States	Anissa Garcia Customer Success Manager, anissa.garcia@smartsheet.com	Project Management Software	EU

Reviewed and approved by:

Signed by:

 Signer Name: Walter O (Neil) McClenney
Signing Reason: I approve this document
Signing Time: 06-Aug-2025 | 09:29:37 EDT
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Sr. VP, Chief Compliance Officer (DPO)